

#EUYearofRail

# THE FUTURE OF URBAN PASSENGERS TRANSPORT

Public Transport as the backbone of mobility in the City of Lisbon

Tiago Lopes Farias, CARRIS

SFM'21 | LISBON | November 10-12-2021





# Lisbon bus and tram operator

- +720 Buses
- 48 Trams
- 3 Funiculars and 1 Elevator
- +95 Bus lines; 6 Tram lines
- 140 million passengers/year (pre-pandemic)



# Challenges of managing urban mobility

- New players
- New technologies
- New customer needs
- Scarcity of space
- Regain customer trust
- ...



# What will shape the future of mobility?

INTEGRATION

1





**DIGITALIZATION**

2



**SUSTAINABILITY**

3





SAFETY & SECURITY

4



Thank you for your attention



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